Pragmint's STEP Forward Report

A customized roadmap for improving how software gets delivered, one step at a time.

Improving an organization's software delivery lifecycle is hard because the problems span people, process, and code. Any change in one area tends to expose friction in others. Without a shared strategy:

1) Everyone starts free-styling: Opinions clash, priorities diverge, and progress stalls.
2) Leaders get pulled into the weeds, trying to guide every change personally.

That's why we created a structured, lightweight way to uncover what matters most and rally your team around a clear path for improvement.

The S.T.E.P. Process

- **Survey** - Gather evidence about how the teams and systems currently work
- **Target** - Pinpoint the few areas of improvement that matter most
- **Experiment** - Try lightweight, real-world practices that improve system capability
- **Polish** - Refine what works, discard what doesn't, and start the next cycle

What You'll Get

- An expert Pragmint consultant who shadows team members, conducts 1:1 interviews, and reviews your codebase, infrastructure, and documentation.
- A comprehensive STEP Forward Report that completes the Survey and Target phases of your first S.T.E.P. cycle, pinpointing the bottlenecks that matter most.
- A curated list of practices to help your team confidently kick off the Experiment phase.
- Leadership and team debriefs designed to align stakeholders, answer questions, and turn insight into action.

Why It Works

This isn't an academic exercise or lecture. It's grounded in: (1) over a decade of research on what actually drives engineering performance, (2) real engagement with your team's code, tools, and constraints, and (3) open-source practices you can try, adapt, or extend.

What Clients Say

"It's been a breath of fresh air to have Pragmint work with us. They've really highlighted the need for meaningful collaboration. Our work habits had morphed into individuals doing individually parceled out work, creating knowledge silos. It's been really beneficial to intentionally collaborate on building a shared context for the problems and potential solutions." – Principal Engineer @ Camp Gladiator

"Their recommendations are timely and insightful, leading to real changes that teams can embrace." – Director of Software Development @ Samaritan Ministries

Learn More

If you're an engineering leader who is chasing faster delivery, fewer bugs, or just less chaos, this report is designed for you. You can schedule a meeting by submitting an application on our website: https://pragmint.com